

A large, light blue, stylized lowercase letter 'g' that serves as a background graphic. It has a rounded top and a long, curved tail that extends towards the bottom left of the page.

# **Surpass Viewer Installation Guide and Overview**

## Surpass Viewer Overview

Flash Player is installed on hundreds of millions of systems. However, effective end of 2020, Adobe announced the end of Flash Player support and hence this will not be available for download from their website, and browser vendors will update their browsers to remove the Flash Player.

A number of tests and test management functions within Surpass are currently delivered via the Flash Player so in response to the removal, BTL have provided a standalone application built specifically so that Flash content remains accessible and supported until such time as all reliance on Flash Player has been removed.

This standalone application is the Surpass Viewer and will replace your ability to login via the website.

Some important things to note, while the viewer once open looks like the browser version, the viewer will not allow you to connect to any websites other than Surpass, and the viewer will also not “remember” your login details, so you will need to enter these in future every time you connect to Surpass.

## Installing the Surpass Viewer

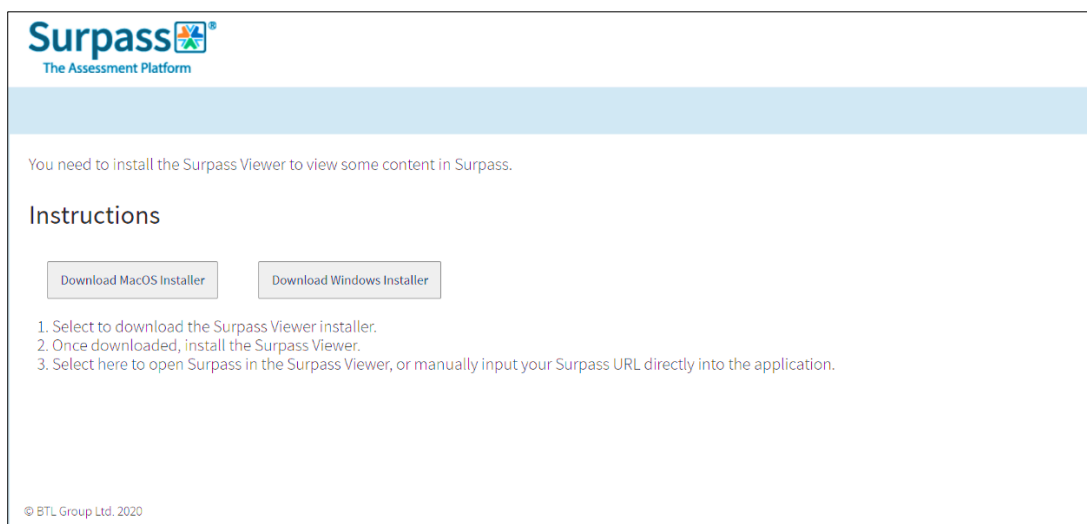
The application should not require your IT department to install it, but we recommend you contact them with this information so they can confirm if any potential concerns exist with you installing it. The IT team at Gateway Qualifications are happy to be contacted on this subject by your IT team or yourself if further information or assistance is needed.

The viewer installer can be downloaded from the Gateway Qualifications site on this address:

<https://viewer.surpass.com/>

Installation Steps:

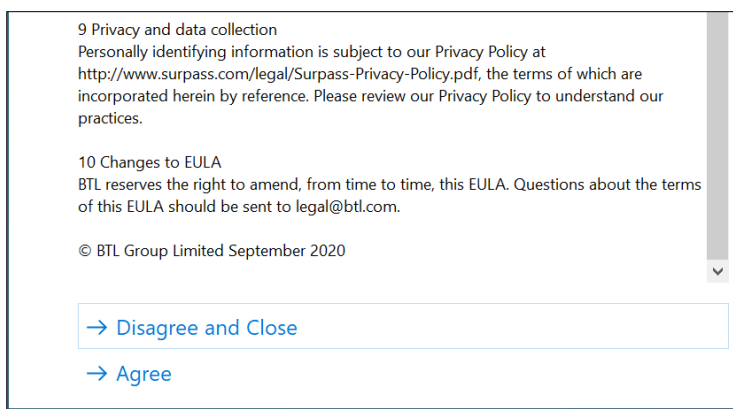
1. Open your web browser
2. Go to <https://viewer.surpass.com/>. You should see the webpage shown below:



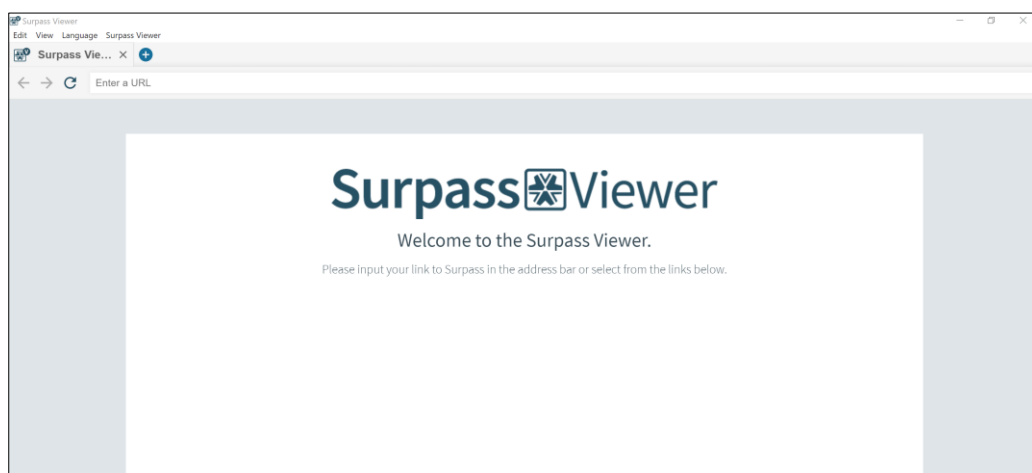
3. If you have a Windows laptop or desktop PC, click on **Download Windows Installer**
4. If you have an Apple desktop or Laptop, click on **Download MacOS Installer**
5. Your download progress should now show on the bottom bar of your browser
6. By default, your installer file should download into your Downloads folder, but if prompted to enter a save location, please save the file to a location easy for you to access
7. Browse to the downloaded installer file and double click it to install.
8. The surpass Logo will display while the application is being installed.



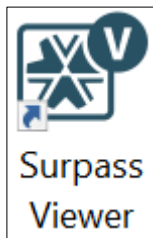
9. You will be prompted to read and accept the End User License. Read the license, and once complete, at the bottom click **Agree**



10. Once the installation is complete, the Viewer application will open



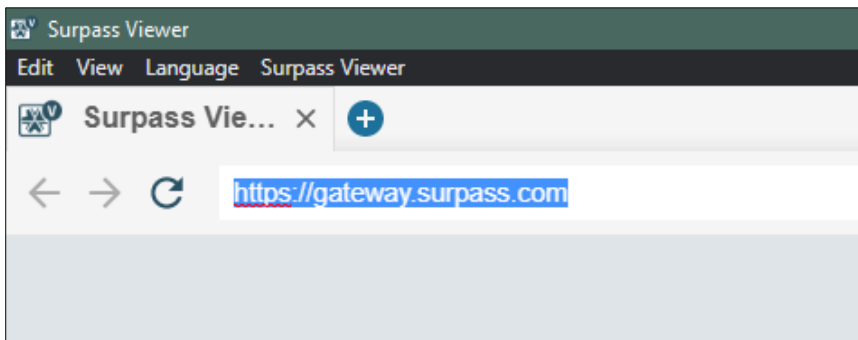
11. During the installation, a Surpass Viewer icon is placed on your desktop



## Connecting to Gateway's Surpass Instance

Once the viewer is open, you need to connect the Viewer to Gateway's Surpass Instance.

1. In the URL field, type in `https://gateway.surpass.com` and hit **Enter**



2. You will then be presented with the Surpass screen for Gateway as per normal



3. Login using your normal login credentials
4. You can now work in Surpass via the Viewer.